

MERLIN.NET™ PATIENT CARE NETWORK (PCN)

IS MOVING TO THE CLOUD

Your CardioMEMS™ HF System data will soon be migrated to enable future capabilities.

WE'RE CREATING AN OPTIMIZED EXPERIENCE FOR YOU, INCLUDING:



More reliability

Ensures patient data is available when you and your staff need it.



More security

Keeps data safe and secure with state-of-the-art cybersecurity.



More efficiency

Enables workflow efficiency with optimized site speed.

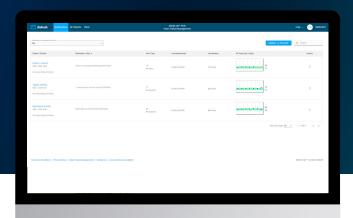


More confidence

Microsoft[‡] Azure[‡] is a state-of-the-art, cloud-based solution designed to comply with data privacy regulations.

CONTACT US

If you have any questions, call Abbott Remote Support at 1-844-692-6367, or visit our Merlin.net PCN HF Portal cloud site to view current updates on the launch.





IMPORTANT DATES

Monday, September 30

Merlin.net™ PCN HF Portal will be temporarily inaccessible September 28 and 29 while we are implementing these improvements. Going forward, your new URL to access the portal will be www.HF.G1.Merlin.net beginning September 30.

Starting today

Begin communicating to your patients that they should remove the myCardioMEMS™ App from their phones. If you are using the app for communication with patients, ensure that you transition to DirectCall™ Messages or another form of communication. We are currently redesigning the patient app and intend to make it available later this year.

LOOK FOR MORE NOTIFICATIONS

We will be contacting you with reminders of important dates throughout this transition.

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