



## URGENT FIELD SAFETY NOTICE

Heart Failure Division  
Thoratec Switzerland GmbH  
Technoparkstrasse 1  
CH-8005 Zürich Switzerland

**2nd Generation CentriMag Primary Console**  
(Model Number: 201-90401, 201-30300)

May 2024

Dear Valued Customer,

Abbott is notifying users of a potential issue identified through our internal process with the **CentriMag Console (2nd Generation CentriMag Primary Console)** which is a part of the CentriMag™ Circulatory Support System. Internal testing showed that due to a component change, the CentriMag Console may not conform to the IEC 61000-4-5 standard. If subjected to a power surge above 1.8kV and up to 2.0 kV, the CentriMag Console may shut down completely without alarm. A power surge may be caused by, including, but not limited to the following: lightning strike, unregulated power switching, or faulty equipment. Pumping would cease and the patient would have to be switched to a backup.

There have been no reported complaints for distributed products and no reports of patient harm or adverse events due to this issue. Only surge voltage above 1.8 kV may shut down the CentriMag console without alarm. The ability of the user to transfer to a backup console to restore system function is not impacted. The affected product is not being removed from the field and does not need to be returned.

This letter contains important information and recommendations on how to use CentriMag Console if the system shuts down without an alarm.

Abbott discovered that certain CentriMag Console manufactured since March 21, 2016 are impacted by this issue. Please review Appendix A for the specific model and serial numbers within the scope of this notification.

### Impact and Associated Risks

When affected CentriMag Console is exposed to surge voltage above 1.8 kV and up to 2.0 kV, if the Console shuts down without alarming, resulting impact can be delay in hemodynamic support while support is transferred to the backup system, or potentially thromboembolism if patient support is not transferred in a timely manner.

### Recommendation

If the CentriMag Console shuts down without alarms or alerts present, follow Abbott Instruction for Use (IFU) for *Console and Motor malfunction* as described in the Section “Emergency / Troubleshooting”, and switch to a backup CentriMag Console which must be prepared as required backup components in the immediate vicinity.

Note: When the backup CentriMag console is put into use, the previously used console can be restarted and set up as a backup console.

Per the IFU and current practice, a full CentriMag Console backup system is always required to be available in the immediate vicinity of each patient whenever the CentriMag system is used.



## URGENT FIELD SAFETY NOTICE

Heart Failure Division  
Thoratec Switzerland GmbH  
Technoparkstrasse 1  
CH-8005 Zürich Switzerland

**2nd Generation CentriMag Primary Console**  
(Model Number: 201-90401, 201-30300)

Abbott performed additional testing and confirmed that the ability to pump and alarm is not affected in backup systems. As stated in the IFU these backup systems should have a battery charge sufficient for at least one hour of operation, be connected to wall power, and be powered off.

Abbott is in the process of implementing an additional in-process test by Q3 of 2024, which will ensure that all systems which will be distributed are confirmed to withstand a surge up to 2.0 kV.

Please distribute this notice to those who need to be aware within your institution and to any organization where potentially affected devices may have been transferred in the event that devices were transferred elsewhere.

Abbott has notified applicable regulatory agencies about this issue. Adverse reactions or quality problems experienced with the use of this product may be reported to your local Abbott representative.

Abbott is committed to providing the highest quality products and support, and we thank you for your partnership in assisting us with this process. Should you have any questions about this communication, please contact your local Abbott representative.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Dan Lack', is positioned above the printed name.

Dan Lack  
Senior Manager Quality  
Quality Management Representative  
Abbott Heart Failure

## Appendix A: Specific Model and Serial Numbers Distributed in Taiwan

Model Number	Serial Number
201-30300	L00694-0013
201-30300	L01053-0006
201-30300	L03588-0001
201-30300	L04673-0002
201-30300	L05270-0004
201-90401	19374585
201-90401	19400422
201-90401	19407986
201-90401	19410766
201-90401	19421177
201-90401	19429364
201-90401	19434050
201-90401	19434052
201-90401	19434055
201-90401	19445267
201-90401	19445269
201-90401	19450860
201-90401	19605458
201-90401	19606871
201-90401	19923330
201-90401	19923535
201-90401	19926285
201-90401	19926288
201-90401	19931300
201-90401	19931302
201-90401	19931303
201-90401	19933470
201-90401	L05682-0003
201-90401	L05682-0004
201-90401	L06618-0006
201-90401	L06618-0008
201-90401	L06618-0010
201-90401	L06624-0009
201-90401	L06624-0010
201-90401	L06628-0003
201-90401	L06628-0004
201-90401	L06628-0006
201-90401	L06628-0008
201-90401	L06876-0007
201-90401	L06928-0004
201-90401	L06928-0005
201-90401	L07027-0001
201-90401	L07370-0001
201-90401	L07492-0001
201-90401	L07534-0001
201-90401	L07540-0001

Model Number	Serial Number
201-90401	L07541-0001
201-90401	L07549-0001
201-90401	L07550-0001
201-90401	L07559-0001
201-90401	L07561-0001
201-90401	L07630-0001